

Teen Talk South West

Teen Talk South West is a National Lottery funded chatline for young people aged 12-19 in our local community. It operates Mon-Fri from 4pm-8pm on the number 01752 270024. My name is Hannah Robertson, I am 17, and local to the Plymouth area. I created Teen Talk because I have had to temporarily walk away from my job as a support worker, as I was shielded due to having Asthma. My idea for Teen Talk was to create a one of a kind service that is not only for young people but run by young people. The purpose of Teen Talk is for Teens to call for a friendly ear or just a simple chat to help them adjust to this new way of living during this unsettling time, rather than providing professional or medical support. So far in the promotion of our line we have created a Facebook page which has amassed over 350 shares in just two days, and we are posting an advert on Plymouth Live within the week. That said, we are now looking to try and get schools to share the details of our line directly to their student body, so we can promote our chatline directly to young people who need it the most. We want to be an inspiration to young people in our local community, illustrating that even in times of great adversity, you can create something positive to benefit your community. Here is the link to our Facebook page, feel free to browse for any further information about our service - <https://www.facebook.com/Teen-Talk-South-West-110573374013587>

Due to the nature of our line Safeguarding is of the utmost importance. My partner and I who will be operating the line both have the Care Certificate, which comprises of Adult and Child Safeguarding and we have both completed Safeguarding training with Plymouth City Council. We also have current DBS's in place as well as Confidentiality and Risk and Escalation policies. Our company, Harrah Support Services C.I.C. is a registered company with Companies House.

If you require any further information about our project feel free to email me on teentalksouthwest@gmail.com or call me on my business number 01752 686624

We would appreciate any support you can give us to help us to support as many young people in our community as possible,
Kind regards,
Hannah Robertson